

Key Features Statement



A group of ordinary Australians got together to plan a way they could provide an active and enjoyable lifestyle for the newly retired whilst still providing care and support to the older members of our community. Their combined vision and ideas became TORBAY.

As one of Hervey Bay's leading Aged Care providers, TORBAY caters to everyone who is looking for a lifestyle that suits them.

Independent lifestyles as well as higher support needs are catered for, as we carry on the TORBAY vision by providing First Class Service across all levels of care.

Common areas include a library, family lounge area, dining room, activities hall, and TV lounges. Residents and families have access to all common areas. A fully stocked library is provided as well as a thrift shop that sells second hand clothing, kitchen items and jewellery.

There is a coffee shop situated next to the thrift shop to have a chat and relax after all that shopping. There is also a fully operational Chapel with regular services.

Leisure & lifestyle staff provide resident activities. Bus services, including wheelchair friendly transport are provided for scheduled activities at no cost to residents. A range of activities are provided which include exercise groups, regular outings for shopping, shows, lunches and community events.



We use our own catering business with qualified chefs to prepare a varied menu of main meals and snacks for residents to enjoy. We cater for all dietary needs and our chefs are focused on providing delicious and nutritious meals.

The following are offered to our residents at an additional cost:

- Phone & Internet
- Café/Coffee Shop
- Hairdresser
- One on one assistance and transport to appointments such as doctors, dentist etc





Rooms & Prices

This information is based on accommodation costs only. A Basic Daily Fee of 85% of the Australian single pension will also be payable. Depending on your financial situation you may also need to be pay for your care needs. Further information on these costs can be obtained through My Aged Care which includes an aged care cost estimator or call 1800 200 422.

Residents can choose to pay for their accommodation by a refundable deposit, a daily payment, or a combination of both. A refundable deposit is paid as a lump sum amount. A daily payment accrues daily and is paid periodically, for example monthly. A combination payment includes both a partial lump sum and daily payments.

A refundable accommodation deposit is 100% refundable upon leaving a facility and is only payable depending on an assessment by Centrelink or Dept of Veterans Affairs.

The accommodation payment options provided in this document are based on maximum amounts. The amount payable will depend on your financial situation and no accommodation amount is payable for fully government supported customers. The level of Accommodation Price is dependent on each individual residents' circumstances and will be confirmed during the admissions process.



PREMIUM ROOMS

24sqm modern, single rooms with a private ensuite. Each room is furnished with electric bed, lockable storage, chair and plenty of cupboard space.

Accommodation Costs

From \$0 to \$395,000 depending on assets assessed by the Australian Government

For this room a resident could pay up to \$395,000 or \$44.37 per day. A resident may also choose a combination of both, for example, 50% of the price by a refundable deposit of \$197,500 and 50% of the price by daily payments of \$22.19.

SINGLE ROOM WITH SHARED BATHROOM

16 sqm Single rooms with shared ensuite between 2 rooms only that provide plenty of space and storage.

Accommodation Costs

From \$0 to \$375,000 depending on assets assessment by the Australian Government

For this room a resident could pay up to \$375,000 or \$42.12 per day. A resident may also choose a combination of both, for example, 50% of the price by a refundable deposit of \$187,500 and 50% of the price by daily payments of \$21.06.

LIFESTYLE ROOM

16 sqm Single rooms with your own private ensuite. These rooms are tailored for the more independent lifestyle while still having access to 24/7 care. They are set amongst beautiful gardens.

Accommodation Costs

From \$0 to \$295,000 depending on assets assessment by the Australian Government

For this room a resident could pay up to \$295,000 or \$33.14 per day. A resident may also choose a combination of both, for example, 50% of the price by a refundable deposit of \$147,500 and 50% of the price by daily payments of \$16.57.

DAISY NOOK

16 sqm Single rooms with your own private ensuite. Daisy Nook caters those residents with dementia in a safe and secure environment while still providing freedom and access to the outdoors.

Accommodation Costs

From \$0 to \$375,000 depending on assets assessment by the Australian Government

For this room a resident could pay up to \$375,000 or \$42.12 per day. A resident may also choose a combination of both, for example, 50% of the price by a refundable deposit of \$187,500 and 50% of the price by daily payments of \$21.06.